



# Iceland

**Canadian Travel Agent Familiarization Tour  
February 25/12 – March 01/12**



**In partnership with**



## **Iceland is unique**

***Iceland is a country like no other. Where else will you find a country with 15 active volcanoes, 10,000 waterfalls, 800 hot springs, 11,500 square kilometers of glaciers, 10,000,000 puffins, exploding geysers, the Northern Lights and the Midnight Sun?***

Iceland is Europe's second largest island (103,000 sq. km). The present population is approximately 320,000 with more than half living in or around the capital, Reykjavik. The remaining population is dispersed around the coastal fringes, leaving the highland center of the country uninhabited.

Iceland is Europe's youngest country, geologically speaking, and the last European country to be settled.. On this unique island we will discover Mother Nature's greatest contrasts; the perfect balance of fire and ice. Discover Iceland the adventure of a lifetime for your clients! Come to Iceland..

**ATOURZ and CITC** invite you to explore this exciting and spectacular destination, where you will experience first-hand how unique Iceland is.

We invite travel counsellors, owners and managers to explore Iceland and all that it has to offer. National Parks, hot springs, volcano's and geysers are all part of this itinerary.

**Deadline for receipt of applications is January 16<sup>th</sup>, 2012**

# DAY-BY-DAY ITINERARY



## **FEB 26/12: ARRIVE AT KEFLAVIK AIRPORT (D)**

Arrive in the early morning at Keflavík Airport. Once you have collected your bags and gone through customs, you will meet with your local guide and private coach. Transfer to Reykjavik City (Duration about 45 minutes) and check-in at Hilton Reykjavik Nordica Hotel, early check-in is guaranteed. Rest until noon.

Around noon get ready for lunch (not included) and afterwards a city tour and hotel inspections in Reykjavik City.

Visit the new Harpa concert and conference Hall, light refreshments will be served.

Dinner is at a local restaurant.

Overnight at Icelandair Reykjavik Natura Hotel

Reykjavík is the capital and largest city of Iceland and it is the home of the vast majority of Iceland's inhabitants. It is the center of culture and life of the Icelandic people as well as being one of the focal points of tourism in Iceland. The city itself is spread out, with sprawling suburbs. The city centre, however, is a very small area characterized by eclectic and colourful houses, with good shopping, dining and drinking.

## **FEB 27/12: GOLDEN CIRCLE (B,D)**

After breakfast, depart to visit the three must-see sites in South of Iceland, Thingvellir National Park, Geysir Hot Springs and Gullfoss – The Golden Waterfall. Lunch en route at Geysir Hotel (not included) and visit to the Geysir Geocenter.

Dinner is at a local restaurant.

Overnight at Icelandair Hotel Fludir

### **FEB 28/12: SOUTH SHORE ADVENTURE (B,D)**

We will spend this day exploring the areas close to the towering, strato volcano Eyjafjallajökull, which is probably the most famous volcano in the world today. At the Volcano Visitor Centre at Thorvaldseyri Farm located beneath Eyjafjallajökull Volcano, you will be able to see both in pictures and in movie the eruption and its impact on the countryside, country and the whole world. Driving along the south shore we will make a stop at the spectacular waterfalls Seljalandsfoss and Skógarfoss. Onwards to Reynisfjara beach, viewing the extraordinary rock formations and thundering waves of the Atlantic Ocean.

Dinner is at a local restaurant.

Overnight at Hilton Nordica Reykjavík Hotel

### **FEB 29/12: AKUREYRI AND LAKE MYVATN (B,D)**

Today fly from Reykjavík to Akureyri to enjoy the Highlights of the North. Drive to Husavík and visit the whale museum. Continue to Lake Myvatn, visit the Bird museum, make a stop at Bjarnarflag and have lunch at Vogafjós (not included). Visit to Námaskarð/Hverarönd for the boiling hot springs and the Nature Baths. Onwards to Dimmuborgir, Höfði and Skútustaðagígar. Departure from Mývatn to Akureyri, visit to Goðafoss enroute.

Dinner at local restaurant

Overnight at the new Icelandair Hotel Akureyri

### **MAR 01/12: BLUE LAGOON AND DEPARTURE (B)**

With your luggage packed, it's time to leave, but still with an adventurous day ahead. Morning flight from Akureyri to Reykjavík. Enjoy bathing in the Blue Lagoon, bathing fee and towel is complimentary. The duty-manager will show the group around and explain the facilities. We stop in the lagoon for about 2 hours.

Transfer to Keflavík Airport in time for flight back.

If your international flight doesn't depart until later in the afternoon/evening, you will have the option to participate in local excursions (not included, paid locally).



## Pricing

**CITC Members (CTC's & CTM's only)**

CAD \$725 per person sharing twin  
CAD \$875 single rate

**Other Bona Fide Travel Agents**

CAD \$800 per person sharing twin  
CAD \$950 single rate

**International Air Rates out of JFK available on Iceland Air at a rate of USD \$340 + taxes of \$344.88 \*rates subject to availability \***

### **Price Includes:**

- Accommodations
- Meals as per itinerary
- All Domestic Flights
- Transportation
- All Excursions by an English speaking guide
- Taxes

### **Price Excludes:**

- International flights
- Meals not specified
- Tipping
- Personal expenses
- Insurance

## **TRAVELLERS' INFORMATION**

### **Currency:**

The national currency unit is the Icelandic Krona, plural Kronur. Credit cards They are accepted by most shops, restaurants and organizations and are widely used.

The major credit cards in Iceland are Visa and Eurocard, although other cards are accepted as well in some places.

### **What to wear:**

When travelling in Iceland you should bring along lightweight woollens, a sweater or cardigan, a rainproof (weatherproof) coat and sturdy walking shoes. Always be prepared for both cold and wet weather at all times of the year. The weather can be extremely changeable. And always bring a bathing suit, whatever time of the year you visit.

### **Electricity:**

Icelandic electrical standards are European (50Hz, 240 volts)

### **Business Hours:**

Banks are open from 09:15 to 16:00. As general rule offices are open from 09:00 to 17:00, in some cases during the summer these hours are from 08:00 to 16:00. Shops are open from 09:00 to 18:00 on weekdays. Kringlan and Smáralind shopping malls as well as souvenir and some bookshops in the city centre are open on weekends.

### **Tipping:**

Tipping is not obligatory in Iceland were it is usually included in the prices.

### **Alcoholic Drinks:**

Alcoholic drinks are expensive compared to the UK and North America - as an example, half litre of Viking beer in a bar will cost approximately ISK 600 (Approximately \$5.00 CAD). Liquor can be purchased at licensed bars, restaurants, or Vínbúðin, the state monopoly (locally known as Ríkið: "the state"). The local Icelandic drinks such as Brennivín ("Black death") contain a fairly high alcohol content, so pace yourself while at the bars.

### **Water:**

It is quite safe to drink the water straight from the tap anywhere in the country.

### **Documents:**

Canadian passport holders require a valid passport upon arrival in Iceland valid at least three months beyond intended stay is required for visitors to Iceland. Further information at [www.utl.is](http://www.utl.is)

### **Climate:**

The Icelandic climate is warmer than the name suggests, thanks to the Gulf Stream. Summers in Iceland are rather cool, while the winters are relatively warm. The average monthly summer temperature ranges from 10 to 13 °C. During the summer the climate is

mild but unstable with possible rain and frequent weather changes. The daily temperature can fluctuate from a minimum 5 °C at night to a maximum of 25 °C during the day. Average Temperatures in Celsius (centigrade):

	Jan.	Feb.	Mar.	Apr	May	Jun.	Jul.	Aug.	Sep.	Oct.	Nov.	Dec.
Reykjavik	-0.5	0.4	0.5	2.9	6.3	9.0	10.6	10.3	7,4	4.4	1.1	-0.2
Akureyri	-2.2	-1.5	-1.3	1.6	5.5	9.1	10.5	10.0	6.3	3.0	-0.4	-1.9

### **Communications**

The code into Iceland from overseas is +354 + seven-digit number. Direct long-distance calls can be made to Europe and the USA by dialling 00 plus the country code, and the telephone number you wish to reach.

### **Language**

The national language is Icelandic.

### **Time Zones**

Iceland is on Greenwich Mean Time (GMT) throughout the year, and does not go on daylight saving time.

### **Safety and Security**

The decision to travel is the sole responsibility of the traveller. Travellers are responsible for their own personal safety.

Iceland has a low crime rate with rare instances of violent crime. Most crimes involve the theft of personal property from cars in public areas or residences. Pick-pocketing has increased in the last few years, usually attributed to an organized group looking for easy targets. Do not put any bags containing valuables, such as your passport, down on the ground. Do not leave your valuables in parked vehicles, even if the vehicle is locked. In addition, be aware that downtown Reykjavik can become disorderly in the early morning hours on weekends.



THE ATOURZ / CITC ICELAND FAM TRIP APPLICATION FORM

Full Name **as it appears on your passport** \_\_\_\_\_

Last First Middle

Job Title/Designation: \_\_\_\_\_ Sex: (M) \_\_\_\_\_ (F) \_\_\_\_\_

Name of Travel Agency: \_\_\_\_\_ Manager's Printed Name \_\_\_\_\_

Agency IATA/TIDS# \_\_\_\_\_ Manager's Signature \_\_\_\_\_

Address : \_\_\_\_\_ City : \_\_\_\_\_

Province : \_\_\_\_\_ Postal Code : \_\_\_\_\_

Tel: ( ) \_\_\_\_\_ - \_\_\_\_\_ Cell: ( ) \_\_\_\_\_ - \_\_\_\_\_ Email (please print) \_\_\_\_\_

How many years have you worked as a Travel Counsellor ? \_\_\_\_\_ Manager? \_\_\_\_\_

Do you work in travel Full time? \_\_\_\_\_ Part time? \_\_\_\_\_ If part time, please state now many hours per week \_\_\_\_\_

Please list that last 2 Fam trips in which you have participated (Host and Destination) ?

- 1) Host \_\_\_\_\_ Destination \_\_\_\_\_ Dates \_\_\_\_\_
2) Host \_\_\_\_\_ Destination \_\_\_\_\_ Dates \_\_\_\_\_

Please state the number of clients you have sent through your host to any of the above destinations since the time of the Fam trip

Have you sold travel that includes Iceland in the past? Yes ( ) No ( ) If yes, how many clients ?

Please provide a copy of your passport showing particulars (For entry into Iceland, all travel documents must be valid thru a minimum period of three months from the date of departure from Iceland. Non-Canadian passport holders should verify travel documentation requirements with the Consulate or Embassy.

Please continue completing the application form on Page Two ->

**Fam Trip Application Form Cont'd , Page 2**

I certify that I am (and, if applicable, my spouse or companion is ) of legal age, of good health and have medical insurance coverage, free from any criminal charges, and will follow the full itinerary as arranged by ATOURZ and CITC.

**\* Responsibility Clause:**

“ The responsibility of **ATOURZ and CITC**, if any, is limited to that of common organizer and arises in connection with this educational tour only. **ATOURZ** may act as agent for owners or contractors who provide other transportation or services relating to this tour. All tickets and tour itineraries are issued subject to the terms, conditions and responsibilities under which such other transportation and or services are offered or provided. ATOURZ and CITC shall not (jointly or severally) be liable for any loss, damages, injuries or death relating thereto.. I understand that I must agree to sign a Code of Conduct in order to participate in this Fam “

I have read, understood and accept the items conditions and responsibilities set forth herein.

\_\_\_\_\_  
Participant's Full Signature

\_\_\_\_\_  
Date

Please list any Special Requirements, if any, e.g. food allergies, medical or physical issues \_\_\_\_\_

- Responsibility clause must be signed before space can be confirmed.

**Please Fax or email this completed application ( 2 pages) to CITC by January 16th, 2012  
Fax: 416-484-4140 Email: Fams@citc.ca**